

LINE Transparency Report

English

Jul-Dec 2016

[October 18, 2021] It came to our notice that there were some errors in the compilation of figures in this report, and we have since corrected these errors. Corrections are indicated in red (previously disclosed information is in brackets).

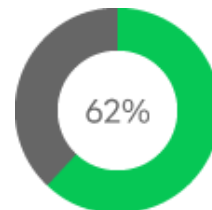
Press release regarding this correction: <https://linecorp.com/en/pr/news/en/2021/3934>

Summary for July–December 2016



Requests

LINE received 1,633(1,719) requests in total.



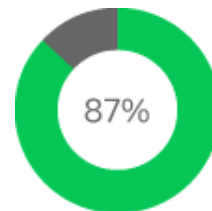
Disclosures(Handled Requests)

62(58)% of requests were fulfilled(handled).



Targeted Contact Information

Data related to 1,274 pieces of contact information were disclosed.(1,268 instances of contact information disclosure)



Law Enforcement

Requests from Japanese law enforcement accounted for 87% of the total.

Report Notes

- This report covers information disclosure requests from law enforcement to the company between July and December 2016.
- This report includes requests related to the LINE messaging app only.
- LINE complies with disclosure requests from Japanese law enforcement when at least one of the following legal grounds is met:

- Warrant (Code of Criminal Procedure): A document issued by court that permits or orders seizure, inspection or other activities.
- Investigation-Related Inquiry (Code of Criminal Procedure): An information disclosure request from law enforcement to a business operator **or other entity** for aiding in an investigation.
- Emergency (Penal Code): An emergency action taken when a human life or rights are under threat. **For LINE(In the case of LINE)**, this means identifying a relevant user when, **for example**, a bomb threat or suicide threat is made.
- "Warrants" and "Investigation-related inquiries" include requests received originally as "Emergencies" but **fulfilled(handled)** in accordance with corresponding procedures for relevant legal documents.
- **LINE(The person in charge at LINE)** will only cooperate with criminal investigations in accordance with strict information handling rules, and only when a thorough verification confirms the legalities **or overall(and)** propriety of the investigation.
- A single request may **include(contain)** multiple **pieces of** contact information.
- LINE **fulfills(handles)** requests from non-Japanese law enforcement according to the Act on International Assistance, the mutual legal assistance treaties (MLATs) of relevant countries and other international investigation assistance frameworks. This includes instances where the Japanese police receive a request via the International Criminal Police Organization (ICPO) or Japan's Ministry of Foreign Affairs receives a request via an embassy. The same rules regarding warrants and verification by privacy protection organizations and other handling rules still apply.
- "Targeted Contact Information" indicates the specific user contact information (phone number, LINE ID, etc.) that authorities **identified as relevant to their investigation(suspect are involved in crime)**.

Disclosure Requests

Australia Disclosure Requests		
Requests		1
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	0
Targeted Contact Information		0

Canada Disclosure Requests

Requests		1
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	1
Targeted Contact Information		1

Hong Kong Disclosure Requests

Requests		1
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	0
Targeted Contact Information		0

Italy Disclosure Requests

Requests		1
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	0
Targeted Contact Information		0

Japan Disclosure Requests

Requests		1,414(1,500)
	Warrants	938(916)
Disclosures(Data Provided)	Investigation-Related Inquiries	2(10)
	Emergencies	2
Targeted Contact Information		1,169(1,167)

South Korea Disclosure Requests

Requests		46(43)
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	1(0)
Targeted Contact Information		1(0)

Taiwan Disclosure Requests

Requests		165(168)
	Warrants	72(68)
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	0
Targeted Contact Information		103(100)

Thailand Disclosure Requests

Requests		1
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	0
Targeted Contact Information		0

United States Disclosure Requests

Requests		3
	Warrants	0
Disclosures(Data Provided)	Investigation-Related Inquiries	-
	Emergencies	0
Targeted Contact Information		0

Total

Requests		1,633(1,719)
	Warrants	1,010(984)
Disclosures(Data Provided)	Investigation-Related Inquiries	2(10)
	Emergencies	4(3)
Targeted Contact Information		1,274(1,268)

Deletion Requests

No effective deletion request has been received from the authorities during this period.

For details on this report, **see [here](#)**