



September 30, 2024

To whom it may concern,

LY Corporation  
Takeshi Idezawa  
President and Representative Director, CEO  
Stock Code: 4689

**Submission of Report to Ministry of Internal Affairs and Communications  
(dated September 30, 2024)**

We would like to inform you that LY Corporation has submitted a report today to Japan's Ministry of Internal Affairs and Communications ("MIC") in response to the administrative guidance\*<sup>1,2</sup> received from the MIC on March 5 and April 16, 2024. The guidance was concerning the information leakage due to unauthorized access that was announced in the "Notice and Apology Regarding Information Leakage Due to Unauthorized Access," dated November 27, 2023 (and updated on February 14, 2024).

We will continue to implement measures on the fundamental review of safety management measures and subcontractor management as well as strengthening of countermeasures; essential review and reinforcement of Group-wide security governance, including the parent company; and thorough customer support through appropriate information disclosures. We will endeavor to reestablish the trust of all, making every effort to ensure that our users and relevant parties can utilize our services with confidence and peace of mind.

Please check the following pages for a summary of the report submitted to the MIC.

[https://www.lycorp.co.jp/en/news/2024/20240930\\_1\\_appendix\\_en.pdf](https://www.lycorp.co.jp/en/news/2024/20240930_1_appendix_en.pdf)

Measures to prevent recurrence, progress made, and other information are disclosed on a dedicated webpage.

<https://www.lycorp.co.jp/en/privacy-security/recurrence-prevention/>

\*1 MIC (dated March 5, 2024): Measures (Guidance) for Ensuring Protection of Secrecy of Communications and Cybersecurity at LY Corporation

[https://www.soumu.go.jp/main\\_sosiki/joho\\_tsusin/eng/pressrelease/2024/3/5\\_1.html](https://www.soumu.go.jp/main_sosiki/joho_tsusin/eng/pressrelease/2024/3/5_1.html)

\*2 MIC (dated April 16, 2024): Measures (Guidance) for Ensuring Rigorous Protection of Secrecy of Communications and Cybersecurity at LY Corporation

[https://www.soumu.go.jp/main\\_sosiki/joho\\_tsusin/eng/pressrelease/2024/4/16\\_2.html](https://www.soumu.go.jp/main_sosiki/joho_tsusin/eng/pressrelease/2024/4/16_2.html)

Related Links:

■ “Notice and Apology Regarding Information Leakage Due to Unauthorized Access,” dated November 27, 2023 (updated on February 14, 2024)

<https://www.lycorp.co.jp/en/news/announcements/007715/>

■ “Notice on Countermeasures Being Taken to Prevent Recurrence of Unauthorized Access and Personal Information Leakage,” dated February 14, 2024

<https://www.lycorp.co.jp/en/news/announcements/007713/>

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated March 5, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240305548691/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240305548691/pdfFile.pdf)

■ “Notice Regarding Executives Voluntarily Returning a Portion of Their Remuneration,” dated March 6, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240306549519/main/0/link/Notice%20Regarding%20Executives%20Voluntarily%20Returning%20a%20Portion%20of%20Their%20Remuneration.pdf)

■ “Notice on the Request for a Report, Etc. and Recommendation on Unauthorized Access Received from the Personal Information Protection Commission of Japan,” dated March 28, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240328562086/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240328562086/pdfFile.pdf)

■ “Submission of Report to Ministry of Internal Affairs and Communications and Opening of Dedicated Incident Page,” dated April 1, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240401564368/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240401564368/pdfFile.pdf)

■ “Regarding Administrative Guidance Issued by the Ministry of Internal Affairs and Communications,” dated April 16, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240416571376/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240416571376/pdfFile.pdf)

■ “Submission of Report to the Personal Information Protection Commission of Japan,” dated April 26, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240426577734/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240426577734/pdfFile.pdf)

■ “Notice of Non-Payment of Stock-Based Remuneration,” dated May 8, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240507582631/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240507582631/pdfFile.pdf)

■ “Submission of Report to the Personal Information Protection Commission of Japan (dated June 28, 2024) ,” dated June 28, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240628541098/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240628541098/pdfFile.pdf)

■ “Submission of Report to Ministry of Internal Affairs and Communications (dated July 1, 2024) ,” dated July 1, 2024

[https://www.lycorp.co.jp/en/ir/news/auto\\_20240701542345/pdfFile.pdf](https://www.lycorp.co.jp/en/ir/news/auto_20240701542345/pdfFile.pdf)

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